

## **CUSTOMER SERVICE BULLETIN**

Vol. I Issue No. 18 August 24, 2020

## DO YOU KNOW HOW TO GET THE MOST OUT OF ePORTAL?



To demonstrate how the new Commercial & Residential Building Plan and Residential Master File Plan submission process works, we've set up webex demonstrations\*, as scheduled below.

Please join in one of the remaining classes to watch and learn how the new process works and for the opportunity to ask questions about this or anything else in general regarding ePortal.

Please mark your calendar and cut & paste one or more of the following Demonstration Classes to participate:

Tuesday, August 25, 2020 – 11:00 AM – 12:00 PM

https://pwc-doit.webex.com/pwc-doit/j.php? MTID=m60b0655f1078d6b1ee8fa97d28f66167

Or use:

https://globalpage-prod.webex.com/join?

Meeting Number: 160 615 3835 Meeting Password: ePortalChanges! Wednesday, August 26, 2020 – 2:00 PM – 3:00 PM

https://pwc-doit.webex.com/pwc-doit/j.php? MTID=m5cebefa3b4f65fb71f35a1fff1cedbcf

Or use:

https://globalpage-prod.webex.com/join?

Meeting Number: 160 722 7263 Meeting Password: ePortalChanges!

Thursday, August 27, 2020 – 3:00 PM – 4:00 PM

https://pwc-doit.webex.com/pwc-doit/j.php? MTID=md713000e7b72e3f26cc048dcb4a00a9d

Or use:

https://globalpage-prod.webex.com/join?

Meeting Number: 160 547 7554 Meeting Password: ePortalChanges!

Friday, August 28, 2020 – 10:00 AM – 11:00 AM

https://pwc-doit.webex.com/pwc-doit/j.php? MTID=m2a5235d7ac97f58f822d25baabc392b4

Or use:

https://globalpage-prod.webex.com/join?

Meeting Number: 160 165 4798 Meeting Password: ePortalChanges!

Should you miss any of these demonstrations, recorded help videos will be available <u>here</u> along with FAQs. If you have questions or need assistance, email our team at <u>DMS@pwcqov.org</u> or call 703-792-6875.

\*EXCLUDES: Commercial standalone trade submissions.





















