

Prince William County Survey Scores 2014-2012

	Agree (5-10)	
	2014	2012
A1. How would you rate the County's quality of life?	91%	93%
A2. How would you rate the overall quality of County services?	91%	90%
A3. To what extent would you agree that overall the County's services are efficient and effective?	91%	89%
A4. To what extent are Prince William County services and facilities a fair value for your tax dollars?	86%	85%
A5. To what extent can you trust the County to do the right thing?	84%	85%
I1. I can get around easily by car in the County	80%	84%
I1. Street lighting provided where needed in County	80%	81%
I1. Local bus services meets resident's needs	72%	72%
I1. I can get around easily by car outside the county	73%	75%
I1. Transportation & road systems adequately support development	62%	68%
A7. Prince William County is developing a strong local economy	88%	89%
C1. The county effectively manages land use & development	72%	78%
C1. Visual appearance of new developments reflects well on our area	85%	85%
C1. My neighborhood has or is planning adequate community facilities	77%	77%
C1. The county does a good job of preserving open space	73%	78%
C1. I understand how, when, and where to recycle in PWC	87%	87%
D1. The Police Department's Overall Performance Meets Community Needs	93%	94%
D1. Police officers are courteous and helpful to all community members	92%	91%
D1. Requests for police assistance receive a prompt response	93%	92%
D1. Police department treats everyone fairly regardless of race, gender, ethnic or national origin	89%	N/A
D1. Police department provides adequate information and crime prevention programs	90%	N/A
D1. Police department has positive attitudes and behaviors towards residents	91%	N/A

	Agree (5-10)	
	2014	2012
D1. Fire and rescue's overall performance meets community needs	98%	98%
D1. Emergency Medical Services staff is skilled and reliable	98%	97%
D1. Firefighting services are prompt and reliable	98%	98%
D1. I feel safe in the County Courthouse	97%	95%
D1. Animal Control effectively protects citizens and animals	90%	88%
D1. I feel safe in my neighborhood	93%	92%
D1. I feel safe when I visit commercial areas	93%	93%
H1. County provides facilities and services for seniors and caregivers	88%	90%
H1. I Can easily access facilities and services provided by DSS	89%	89%
H1. County provides facilities and services for people with mental illness, substance use disorder, or intellectual disabilities	83%	84%
J1. The county's historic sites enhance our community	95%	95%
J1. County library services meet my needs	95%	94%
J1. The County does a good job protecting our natural environment	84%	86%
J1. County sports fields and field amenities meet my needs	89%	N/A
J1. The county provides enough passive recreation opportunities such as trails, boating, fishing and picnicking	87%	N/A
J1. The country recreation or community centers meet my needs	90%	N/A
J1. The county indoor and outdoor pools meet my needs	87%	N/A
J2. Parking at sports fields meet my needs	90%	N/A
J2. Restrooms at sports fields meet my needs	81%	N/A
J2. Lighting at sports fields is adequate	91%	N/A
K1. It is easy to register to vote	97%	97%
A7. I can easily access information about county programs and services that are important to me	90%	90%
K1. Voting at local polling places is quick and easy	88%	96%
K1. I play an active role in my community	78%	80%
J1. By enforcing zoning standards, the county has helped preserve the appearance and condition of our neighborhoods	85%	84%
J1. The county effectively removes litter and illegal signage on major roads	83%	85%
A7. The County employees I have had contact with have been courteous & helpful	91%	92%
G3. Tax Office employees are helpful	92%	92%

Prince William County Survey Scores 2014-2012 - Continued

	Preference	
	2014	2012
G1. The County should decrease both services and taxes.	24%	20%
G1. The County should keep both services and taxes the same.	61%	66%
G1. The County should increase both services and taxes.	12%	10%
G1. Something Elise	3%	4%

	Supplies	
	2014	2012
E1. Number of days food/emergency supplies would last without power	mean = 5	mean = 4
E1. Number of days food/emergency supplies would last with power	mean = 11	mean = 12

	Service Use	
	2014	2012
Use of County Services		
B1. Library	64	62
B1. County Parks/Recreation	56	60
B1. Police Department	44	47
G2. Tax Office	22	43
B1. Emergency Medical Services	27	27
B1. Fire & Rescue	26	23
B1. Social Services	15	15
B1. Agency on Aging	7	6

Significantly **higher** score than 2012 at the 95% confidence level
 Significantly **lower** score than 2012 at the 95% confidence level